Role: Technology Communications and Facilitation in East Africa
Organization: InSTEDD
Location: East Africa (preference for Kampala, Uganda)

The role
InSTEDD is seeking to retain the part-time support of a highly technically-qualified individual in East Africa, with preference for those based in Kampala, Uganda. The role responsibilities and activities are related to technical work for ongoing open source technology projects in the Africa region. This person will be a primary point of contact for one or more of InSTEDD's projects and wear the hats of coder, project manager and human-centered designer. The role will require strong customer support and creative troubleshooting on hardware and software problems being expressed by humanitarian organizations using technology to help tackle issues in challenging contexts.

Required qualifications
- Bachelor's degree in IT, computer science, electrical engineering, or a closely related discipline.
- Demonstrated experience managing project timelines and setting expectations
- Excellent verbal and written communication skills with high enthusiasm and consistent follow-through including driving consensus across various stakeholders
- Fluent English speaking and writing for business
- Connection to high speed internet and ability to both audio and video conference calls

Desired qualifications
- Advanced university degree in IT, computer science, electrical engineering, or a closely related discipline.
- Experience with software development, particularly with Ruby, JavaScript, and mobile technologies
- Experience working with open source tools

Salary range and benefits
Commensurate with experience.

Application process
If you are interested in this position, would would like to hear from you by. Before sending us an email, please follow this tutorial to make a simple project (a "health tips" hotline) with one of our tools (Verboice, a hotline-building tool). When you have completed the third and final video, and have created the "health tips" hotline, take a screenshot of your call flow.

Then, send an email to jagoada@instedd.org with:

1. Your resume
2. The screenshot of your "health tips" call flow in Verboice

The deadline to apply is **March 15, 2018**.

Uganda Contact:
John Batpiste Niwagaba

InSTEDD Global:
Joseph Agoada

✉ niwagabaj@instedd.org   ✉ jagoada@instedd.org   🐦 @InSTEDD

☎ +256 256772845512   ☎ +1 408 215-1716